

Patient safety and product quality

Patient safety

Patient safety is our number one priority. Any risks, incidents or complaints are taken seriously, reported immediately and thoroughly investigated.

Product quality

Our products consistently adhere to the quality standards set forth in all relevant legal requirements and international standards, in particular Reg. (EU) 2017/746 (IVDR) and ISO 13485. Our technical documentation is accurate, complete and traceable.

Collaborations with medical institutions

Contracts for studies, external quality assessments, consultations or training signed with medical institutions are solely concluded in writing in a transparent, comprehensible manner. Collaborations with medical professionals take place in strict compliance with all applicable legislation and ethical principles.